# WSAFC COMMUNICATION CHANNELS 2024



#### WHAT CONTENT WE POST

- WHERE
- WHY

& HOW TO REQUEST YOUR POST

This document details the channels we use to get communications out to our members.

We have several channels to communicate to our members and the wider community.

These include the below.

#### **PLATFORMS**

#### **Facebook**

- Main page
- Private Members page

#### Instagram

Club account

**Website** 

Twitter / X

Club account

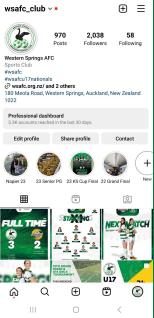
**E-newsletters** 

**Notice boards** 











#### What content do we communicate?

We have content focussed on the junior/youth club and the senior club, including our Premier teams and other general updates.

There is always a balance to be found between these and an intent not to over communicate. i.e One post a day, One e-newsletter a week.

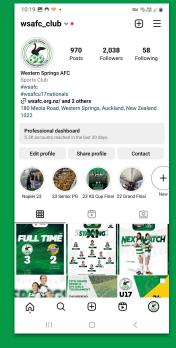
We have a communication calendar with our aim to preplan content and not be last minute.

We also strive to have consistent branding across our communications.













The website is the information hub for all of our key club content. It's a place where people can come to find out everything about the club.

If you feel there is content that is missing and should be added, please let us know.

The website does have a Latest News section which can be used to promote key updates.

We use social media and e-newsletters to send a majority of our news and updates out to our membership.







We have 2 Facebook pages

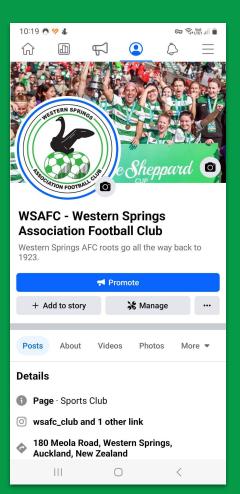
- 1- The Public page
- 2- Our Members Private page (members must be approved to join)

As much as we all love WSAFC, not all our content is relevant for the wider world.

The Members Private page has 2 uses-

- 1- if we have WSAFC only related content- i.e. quiz night, sausages sizzles
- 2- for our members to post freely to our community- i.e. a proud parent posting about their child, lost property, assistance, self promotion.

Content is monitored to ensure no spam gets through.





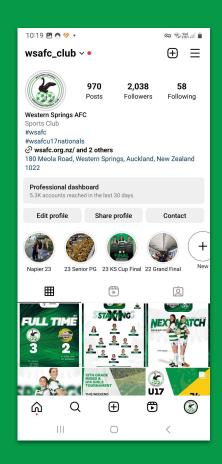




In general, content is the same as Facebook.

Instagram stories are a great way to get more informal / fun content out .

Stories are also used to post live game updates of our Premier teams or how a tournament is progressing.













We send out various e-newsletters, including-

- Monthly Team Talk
- One off i.e. AGM, Prem games
- Internal comms to junior/youth grades
- Key Announcements

All our Members can receive these e-newsletters so they are a great way to ensure club wide communications are delivered.









**Twitter / X** is mainly used for live game updates for our Senior Premier teams.

Club Official updates are also posted here as the platform is used by media and industry people.

As a platform, this is our least used one.







We have notice boards around the clubhouse and our electronic scoreboard.

We use these to promote our sponsors, ground information and important updates.







How can you get some content / news onto these channels?

We are an open club so we are always happy to talk.

Get in touch with our Communications team.

Please send an email to communications@wsafc.org.nz

Remember, our content is pre planned well in advance so if you can give us as much notice as you can, that is very helpful.

Once we understand your requirements, we can determine the relevant channel(s) to use to get your communication out.

We look forward to hearing from you.

WSAFC Communications team.

